



**Homeland  
Security**

# Fact Sheet

## National Coordinating Center

**What is the NCC?** The National Coordinating Center (NCC) is a joint partnership hosted by the National Communications System (NCS) that helps coordinate the activities of the telecommunications industry and Federal Government during emergencies. The NCC assists in the initiation, coordination, restoration, and reconstitution of national security and emergency preparedness (NS/EP) telecommunications services and facilities. Additionally, the NCC is the home of the Communications Information Sharing and Analysis Center (COMM ISAC).

**How Does the NCC Achieve its Goals?** As the operational arm of the NCS, the NCC hosts a 24-hour watch that serves as the central coordination hub between Federal, State, local, and tribal governments and the communications industry. In assisting the government in meeting NS/EP telecommunications requirements, the NCC:

- Coordinates the joint industry and government response to physical and cyber impacts on NS/EP communications under all conditions, crises, or emergencies.
- Works with Government partners to coordinate, direct and expedite the initiation of restoration or provisioning of NS/EP telecommunications services.
- Works with industry operations centers to garner situational awareness on the status of essential communications facilities and prioritize communications requirements.
- Provides technical analysis and damage assessments of service disruptions and identifies necessary restoration actions.
- Maintains access to essential equipment, personnel, and other resources available for restoration operations.
- Coordinates prompt restoration of telecommunications services.
- Develops, exercises and tests response plans to ensure readiness of personnel, validates operational procedures and assesses contingency communications.

### What Roles does the NCC Play in Emergencies?

- During natural disasters and emergencies, the NCS - through the NCC - serves as the coordinating agency for Emergency Support Function #2 (Communications) under the National Response Framework. In conjunction with FEMA, the NCC coordinates restoration of critical communications infrastructure, and provides NS/EP and priority communications to all levels of government and key critical infrastructure personnel. In addition, the NCC facilitates crucial recovery efforts by coordinating access for private sector restoration crews deploying to vital facilities to repair key communications infrastructure needed to coordinate overall response operations.

- For a national security event, the NCC provides national and regional support for response and recovery efforts to government and industry organizations and personnel. The NCC prioritizes communications assets and restoration efforts in order to meet telecommunications needs and national priorities.

**Who Are Members of the NCC?** Full-time government representatives and communications industry staff the NCC and serve as liaisons with their parent organizations. The cooperation between industry and government in the NCC has provided an operational focal point for NS/EP telecommunications responses during emergencies. As of June 4, 2012, NCC membership includes:

**Industry Representatives**

Alcatel Lucent		Telecommunications Companies
Alaska Communications	Frontier Communications	PAETEC
Americom	Global Crossing	Qualcomm
Association of Public-Safety Communications Officials – International, Inc. (APCO International)	GlobaFone	Raytheon
Artel, Inc.	Globalstar	Research in Motion (RIM)
AT&T	Global VSAT	Science Applications International Corporation (SAIC)
Boeing	HP Enterprise Services	SAVVIS, Inc.
CenturyLink	Hughes	SES World Skies
CenturyLink Government	Inmarsat	Satellite Industry Association (SIA)
Cincinnati Bell	Intelsat	Sprint
Cisco Systems	Internap	TelePacific Communications
Comcast Cable	Intrado	T-Mobile
COMPTEL	Juniper Networks	Time Warner Cable
Cox Communications	Level 3 Communications	Time Warner Telecom
Computer Sciences Corporation (CSC)	Light Squared	Tyco Communications
Cellular Telecommunications & Internet Association (CTIA)	Lockheed Martin	USA Mobility
Eutelsat America	Motorola	USTA
Fair Point Communications	National Association of Broadcasters	VeriSign
	Nortel Networks	Verizon
	Northrop Grumman	Verizon Business
	Organization for the Promotion and Advancement of Small	Verizon Wireless

**Federal Participants**

Department of State	Federal Communications Commission
Department of Defense	Federal Emergency Management Agency
Department of Commerce	Federal Reserve Board
Department of Energy	General Services Administration
Department of Homeland Security	

**For Further Information:** Please contact the National Coordinating Center at (703) 235-5080, by E-mail at [ncs@dhs.gov](mailto:ncs@dhs.gov), or on the Internet at <http://www.ncs.gov/ncc>.